

ELT.EVENTS Terms and Conditions

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1. General Terms

Preliminary provisions

- 1.1. ELT.EVENTS is an Internet service owned by Fundacja Rozwoju Edukacji Językowej (Fundacja REJ) further called the REJ Foundation with its registered office at ul. Białobrzeska 15 lok. 21, 02-370 Warszawa, registered in the Register of Entrepreneurs of the National Court Register at the District Court for the Capital City of Warsaw, XIII Commercial Division, KRS number 0000559033, VAT number 1132890480, REGON: 361584518, D-U-N-S® number: 366198464. Address for correspondence: Fundacja REJ, ul. Białobrzeska 15 lok. 21, 02-370 Warszawa.
- 1.2. These Terms of Service specify the terms and technical conditions of Services provided electronically by the REJ Foundation located in Warsaw, especially through the ELT.EVENTS website, and the use of Service by the Users, as well as the terms of conclusion and termination of contracts for such Services, and complaints procedures.
- 1.3. All Users are obliged to observe the provisions of these Terms from the moment they perform actions leading them to use the Service offered by the ELT.EVENTS website, especially when they begin transferring data.
- 1.4. Copyrights to the ELT.EVENTS Service fully belong to the REJ Foundation.

Definitions

- 1.5. REJ Foundation - REJ Foundation with its registered office in Warsaw; address for correspondence: Fundacja REJ, ul. Białobrzeska 15 lok. 21, 02-370 Warszawa, e-mail: kontakt@frej.org.pl.
- 1.6. ELT.EVENTS – a website conducted by the REJ Foundation, within which the System is made available and other services related to organization and promotion of events are provided. ELT.EVENTS is hosted by the REJ Foundation at the ELT.EVENTS domain and it is also available through other websites of services collaborating with the REJ Foundation.
- 1.7. System – a software offered by the REJ Foundation, available through ELT.EVENTS, supporting event organization processes, participant’s registration, ticket sales and automatic invoicing.
- 1.8. User – an entity or individual, which accepted and complies with the Terms of Service. The Organizers and Ticket Buyers are Users.
- 1.9. Organizer – a user, who organizes an event and who can sell tickets.
- 1.10. Event – a project organized by an Organizer, especially an event, conference, training, promotional, cultural, integration event, concert, festival, etc., and even can be free of charge or paid.
- 1.11. Ticket – a document in an electronic format, purchased using ELT.EVENTS website, proving the entitlement to participate in an Event organized by the Organizer.
- 1.12. Account – a resource base, hosted by the REJ Foundation for the User - under a unique username (login) and protected with a password – where User’s data is stored as well as the information about the User’s activity within ELT.EVENTS.

- 1.13. Registration – the procedure of creating an account.
- 1.14. Registration for an event – the procedure of informing about your participation in an event using the ELT.EVENTS website.
- 1.15. Account blocking – a sanction used by the REJ Foundation, which means the User will not be able to log in to the ELT.EVENTS website and will not be able to perform all or selected activities.
- 1.16. Service – the Service provided by the REJ Foundation through ELT.EVENTS.
- 1.17. Terms of Service – these Terms of Service for the ELT.EVENTS website.
- 1.18. Price list – an offer presenting the possibilities of the ELT.EVENTS Service and the prices of individual services from the REJ Foundation available to the Organizers. It can be viewed at the following address: <https://ELT.EVENTS/dla-organizatorow/cennik>.

Scope of Services

- 1.19. After the User accepts the Terms of Service, the REJ Foundation obliges to provide the following by electronic means: Services for the Organizers and Services for the Ticket Buyers. The information about the paid Services can be found in the Price List. By using the website, the User concludes a contract with the REJ Foundation for the provision of Services by electronic means. By registering for an Event, the User concludes a contract for the provision of services with the Event Organizer.
- 1.20. REJ Foundation offers the Organizers the following Services through the ELT.EVENTS:
 - provision of the System – an Internet software, also available in the form of a mobile application, supporting the following processes:
 - creating a website for the Event (Event website),
 - promoting Events on the Internet and/or the Teacher magazine,
 - registration of the Participants,
 - technical operation of the Ticket sales,
 - receiving payments and automatic generating of invoices,
 - running statistics of the number and value of sold Tickets,
 - sending e-mails,
 - control of entries to the Event.
 - intermediating in the sales of Organizer's Tickets,
 - the possibility to redirect the registration for an Event to the Organizer's website.
- 1.21. REJ Foundation offers the following Services to the Ticket Buyers through ELT.EVENTS:
 - the possibility to purchase a Ticket for an Event through the website or mobile app,
 - the possibility to register for the Organizer's Event on the website or mobile app.

2. Terms of Service for all Users

- 2.1. The Users can be natural persons, who are over the age of 18 and have full legal capacity; legal persons and organizational entities without a legal personality, but who can obtain rights and make commitments in their own name. Users can be persons, who are over the age of 13, but under 18, in the scope in which they may obtain rights and make commitments according to the applicable laws.

- 2.2. In order to register, natural persons should fill in the registration form and provide their: e-mail address (login), password, first and last name.
- 2.3. The registration of a legal person or an organizational entity without a legal personality as well as any other activities regarding these units at ELT.EVENTS can be performed by a person, who is authorized to perform all necessary actions related to the registration on behalf of such unit.
- 2.4. In order to register, a legal person or organizational entities without a legal personality should fill in the registration form and provide their: first and last name, e-mail address (login), full name of the registered entity (company) and a password.
- 2.5. The conclusion of a contract between the User and REJ Foundation, the subject of which are the Services provided by REJ Foundation within ELT.EVENTS, under the conditions specified in the Terms of Service takes place in the moment of accepting REJ Foundation's offer regarding the scope of Services described in points 1.19-1.21, by checking the box of Terms of Service acceptance in the registration form.
- 2.6. As a result of a correct registration, REJ Foundation will create an Account for the User, assigned to the login (e-mail address) provided in the registration form. The Users gain access to the Account after entering their login and password (logging in) at ELT.EVENTS.
- 2.7. In order to sell tickets online, the Organizer is obliged to provide the following data after registering: company name, its head office address, telephone number, VAT number and the bank account number, to which the funds from ticket sales are to be transferred after an Event has ended or, in case the funds are transferred by the User directly to the Organizer's payment account or bank account, to provide the proper data of the Organizer's payment or bank account in order to connect (integrate) it to the ELT. EVENTS website.
- 2.8. The Account contains User data provided by the Users in the registration form. In case any of the user data changes later on, the Users should immediately update them using a proper form available at the ELT. EVENTS website. It is not possible for the Users to remove any data during the use of the ELT.EVENTS Service (especially from the moment of launching an Event website until the end of the Event and the settlement of all payments).
- 2.9. The Users can have more than one Account, but they cannot use them to perform any activities, which violate the Terms of Service.
- 2.10. The Users cannot use Accounts of other Users or allow other people to Access their Accounts with the exception of people, who are authorized by the Users to act on their behalf. The Users should keep their Account password secret. The Accounts are non-transferrable.
- 2.11. The Users are given the ability to organize Events.
- 2.12. REJ Foundation charges fees for the Services provided at ELT.EVENTS, except for the free of charge Services listed in the Price List. REJ Foundation will inform the Users about the charged amount before they enter into a contract including paid Services. The Users express their consent for all financial commitments resulting from the usage

of specific Services provided at ELT.EVENTS and described in the Terms of Service and the Price List.

- 2.13. REJ Foundation will aim to maintain the accessibility of the ELT.EVENTS website without breaks and interruptions, taking into account the provisions of these Terms of Service.
- 2.14. REJ Foundation is not a Party to the contracts concluded between the Users. The Users are solely responsible for the execution of contract, which they concluded with each other using the ELT.EVENTS website.
- 2.15. REJ Foundation is not responsible for the actual identities of the Users. Each User has the sole responsibility for checking the true identity of another User.
- 2.16. Users are obliged to:
 - provide true and not misleading information during their registration and usage of the ELT.EVENTS website and communication with other Users,
 - to respect the applicable laws and the all Third Party Rights. Especially, the Users cannot (i) use offensive or misleading content, regardless of whom it is addressed to, (ii) publish any pornographic materials or content in breach of the applicable laws on the website, (iii) send unsolicited commercial materials to the Users.
- 2.17. The Users are not allowed to:
 - use the mechanisms, software or scripts on the ELT.EVENTS website in other purposes than proper usage of the website. However, the Users may use the interfaces or software provided by REJ Foundation in the scope of Services available at the ELT.EVENTS website;
 - block, modify and copy any contents at the ELT.EVENTS website, unless these actions are necessary for the proper usage of the Services at the ELT.EVENTS website;
 - perform any actions, which may influence the ELT.EVENTS infrastructure's ability to function, especially actions, which may disrupt the work of that infrastructure;
 - use any content constituting a property of REJ Foundation for purposes other than using the Services,
 - use any contents belonging to other Users without their explicit consent,
 - use the logo of ELT.EVENTS without the consent of REJ Foundation.
- 2.18. The Users are prohibited from providing unlawful content. In case REJ Foundation receives an official notice or a credible information about an unlawful character of the stored data, provided by the User, REJ Foundation may inform the User about that fact or block the access to the data. REJ Foundation shall not be responsible to the User for the damages incurred in result of preventing access to such data with unlawful content.
- 2.19. REJ Foundation reserves the rights to modify the Services offered at ELT.EVENTS and to provide Services different than those offered at the moment of User's registration according to the conditions set out in the Terms of Service.

Contract termination

- 2.20. The User can terminate the contract without notice using the 'delete account' function' available at the ELT.EVENTS website after logging in, under the conditions set out in the section 'Contract termination' in the Final Provisions (point 5.4. – point 5.6.).

- 2.21. REJ Foundation has the right to block an Account of a User or to terminate the contract with the User according to the terms set out in the Final Provisions, point 5.6.

Technical conditions

- 2.22. The technical requirements for the use of the ELT.EVENTS Services are as follows: an Internet connection and an Internet browser, able to display on the User's screen hypertext (HTML) documents provided via the Internet network through the WWW service. REJ Foundation recommends that the User uses the following browsers: Mozilla Firefox, Google Chrome, Opera and Internet Explorer in the 7.0 version or higher.

Personal data processing

- 2.23. The personal data are processed by REJ Foundation, as the data administrator for those Users, who are natural persons, in the scope of data provided during registration.
- 2.24. The personal data are processed also by the Organizers in the scope of data provided while buying a ticket or registration for an Event. The personal data provided to the Organizers are necessary to perform the contracts concluded with them and are entrusted by the Organizers to the REJ Foundation for processing, according to art. 31 of the Personal Data Protection Act. REJ Foundation acts in this scope only as requested by the Organizers, in order to perform the contracts concluded with them.
- 2.25. REJ Foundation processes User's personal data in the scope necessary to perform Services specified in these Terms of Service, especially for the purposes related to providing electronic Services, according to the requirements of the Personal Data Protection Act and the Act on Rendering Electronic Services. REJ Foundation allows the person, whom the data concern, to control the processed data by receiving information regarding the processed personal data, the right to demand completion, update, correction of the personal data, the right to file a reasoned written demand to cease processing their personal data due to an exceptional situation and the right to file an objection against processing their personal data, when REJ Foundation intends to use the data for marketing purposes.
- 2.26. REJ Foundation is not responsible for the personal data processing by the Organizer.
- 2.27. REJ Foundation uses IP addresses collected during Internet connections for technical purposes, related to server administration. The IP addresses are also used to gather general statistical information (e.g. about the region, from which a connection is made).
- 2.28. Users are obliged not to disclose to any Third Party the information regarding other Users they received from REJ Foundation in relation to the usage of ELT.EVENTS website, unless they have received a prior consent from a User, whom the data concern. The data received from REJ Foundation, the Users can use only for the purposes related to organization of Events and ticket sales, and the performance of contracts concluded in result of organizing an Event, unless they receive an explicit consent from the other User to process the data for other purposes.
- 2.29. The Users express their consent to receive commercial information, as described in the Act on Rendering Electronic Services, by checking the proper box. The Users express their consent for the Organizer to published on the Event's website the information

contained on the User Account or provided by a Ticket Buyer during the ticket purchase or registration for an Event by checking the proper box.

- 2.30. REJ Foundation has the right to conduct various surveys via e-mail or by sharing them directly at the ELT.EVENTS website. The data gathered from the Users by conducting surveys, especially the geolocation and profile data (such as education, income, age) are used only to research the preferences of the Users and to adjust REJ Foundation's offer to their expectations. The data can also be used to prepare various statistics. The disclosure of data in the surveys conducted by REJ Foundation is always voluntary and the Users can resign from receiving the surveys at any time.

Cookies

- 2.31. A website can use cookie files in order to process and store information about the usage of ELT.EVENTS by the Users and to present advertisements adjusted to the Users' preferences, using the Internet advertisement tool, including also the remarketing tools, e.g. Google AdSense. The cookie files are identifiers, which a website can send to the browser in order to save them on the Users' computer, allowing the identification of the Users and making the use of the website easier for them during their next visit. Thanks to the application of cookie files, REJ Foundation can track the Internet addresses of the visiting Users' domains. The data are analysed for internal purposes. It is possible to set the browser in such a way, that the User is informed when a cookie file is being sent. Thanks to this, the Users are able to decide whether they want to accept the file or not.
- 2.32. The website uses the Google Analytics statistics system, which may be used to create profiles for Users under a pseudonym. For this purpose, the Google Analytics system uses cookie files. The detailed purposes, for which Google Analytics uses the cookie files are listed in the document available at the address: <https://www.google.com/intl/pl/policies/privacy/>.

Rules of responsibility

- 2.33. REJ Foundation makes efforts to ensure the Users have an uninterrupted access to the ELT.EVENTS website, 24 hours a day, 365 days a year.
- 2.34. REJ Foundation reserves the right to have maintenance breaks in the functioning of the website – each break shall be no longer than 6 hours. The Users will be informed about each maintenance break.
- 2.35. REJ Foundation is not responsible for the User's improper use of the website.
- 2.36. REJ Foundation is not responsible for damages incurred due to an incorrect use, inability to use or a faulty functioning of the website due to a force majeure, User's fault or other reasons not attributable to REJ Foundation.
- 2.37. REJ Foundation is not responsible in any way for the provision of false data by the User.

3. Terms concerning the Service for Organizers

- 3.1. When an Organizer registers at the ELT.EVENTS website, it means the acceptance of the Terms of Service and a conclusion of contract between REJ Foundation and the Organizer on the conditions specified in the Terms of Service.
- 3.2. REJ Foundation through the ELT.EVENTS offers the Organizers an access to the System, i.e. the Internet software or mobile application supporting the following processes:
 - creating a website for the Event (Event Website),
 - promotion of Events on the Internet and/or the Teacher magazine,
 - participant registration,
 - technical support of Ticket sales,
 - charging fees and automatic invoice generating,
 - providing statistics of the number and value of sold Tickets,
 - sending e-mails,
 - control of entries to the Event.
- 3.3. Independently from gaining access to the System, REJ Foundation through the ELT.EVENTS offers the Organizers also the Service of intermediating the Ticket sales on behalf of the Organizer.
- 3.4. In the scope of Ticket sales for a specific Event, only the User (Ticket Buyer) and the Organizer enter a contract, REJ Foundation is not a Party to Ticket sales contracts.
- 3.5. Independently of the situation mentioned in point 3.4, REJ Foundation acting as the commissioned Party can oblige in the scope of its activity to grant access to the System and/or intermediate Ticket sales. In such case, in order to receive payments for sold Tickets, the Organizer uses a payment account, provided by one of the payment services suppliers indicated by REJ Foundation, which the Organizer holds by connecting it to the ELT.EVENTS website.
- 3.6. In case the Organizer concludes a contract with REJ Foundation for intermediating with Ticket sales on behalf of the Organizer, the funds from the sold Tickets are received by REJ Foundation and transferred to the Organizer no later than 7 days after the Event ends, according to the rules set out below. The Tickets are generated by the ELT.EVENTS and sent in an electronic format (e-ticket) to the Ticket Buyer.

Invoicing

- 3.7. If the Organizer consents by checking the proper box in the registration form, VAT invoices issued by REJ Foundation are generated automatically by the System on the Ticket Buyer's request.
- 3.8. The generated Proforma Invoice in a PDF file is sent in an electronic format to the Ticket Buyer after the order is placed, but before the payment is made. A copy of the Proforma Invoice is also available in the User Panel.
- 3.9. A VAT invoice in a PDF file is sent electronically to the Ticket Buyer after the payment is made. The Organizer can download the generated VAT invoice from the User Panel and send a hard copy to the Ticket Buyer.

- 3.10. After the Event has ended, the Organizer issues a VAT invoice for REJ Foundation for the amount equal to the value of funds gathered by REJ Foundation for the Event and reduced by the fees.

Fees

- 3.11. REJ Foundation charges fees from the Organizer based on the rules set out in the Price List.
- 3.12. The Organizer sets the Ticket's base price (net base prices) and indicated what VAT rate is applicable for the sold Tickets (gross base price).
- 3.13. The VAT tax is added to the Ticket's base price (Ticket's base price + VAT = gross base price). The value of the VAT is specified on each occasion by the Organizer, who is fully responsible for its correct specification.
- 3.14. In cases where the Event, for which the Tickets are sold through ELT.EVENTS is cancelled or changed (in the scope of date, location and other important elements) and at least one ticket has been sold, the Organizer is obliged to inform REJ Foundation in writing or in an electronic form to the e-mail address indicated by REJ Foundation immediately after such change occurs. The reception of an electronic notice requires a confirmation from REJ Foundation. The consequences of not informing REJ Foundation shall be born solely by the Organizer.

Receiving payments for Tickets

- 3.15. In case the Service described in point 3.3 is performed, REJ Foundation books the payments for the sold Tickets. The Organizers authorize REJ Foundation as their agent for receiving funds on their behalf.
- 3.16. In case the Service described in point 3.3 is performed, REJ Foundation transfers the received sum of funds for Ticket sales to the Organizer, reduced by the fees payable to REJ Foundation according to the Price List, constituting Appendix 1 to the Terms of Service, within 7 days after the end of the Event. The funds are transferred to the Organizer's Polish bank account (the head or a branch office is in Poland), to an account number in the NRB/IBAN format. In case the Organizer indicates a foreign bank account, he or she shall also provide the BIC / SWIFT number to identify the recipient's bank and shall cover all costs related to an international bank transfer.
- 3.17. The Organizer can use the following options to receive payments for Tickets:
- Credit card payment – payment made through a supplier of electronic payment services,
 - Pay-Pal payment – payment made through a supplier of Pay-Pal electronic payment services,
 - Quick transfer – a 'quick transfer' payment service from any bank offering such a service, the payment is made through a supplier of electronic payment services,
 - Standard transfer – a traditional transfer to REJ Foundation's account (an off-line payment).
- 3.18. After an Event ends, REJ Foundation issues a VAT invoice for the Organizer, for the provided Services and the payment services supplier fees for the electronic payments.

In case mentioned in point 3.3, the fee charged by REJ Foundation is deducted from the amount received for the sold Tickets.

- 3.19. In case the Service mentioned in point 3.3 above is provided and the Organizer cancels an Event, REJ Foundation shall transfer the amount received for the Ticket sales to the Organizer, reduced by the fees payable to REJ Foundation, according to the Price List constituting appendix 1 to the Terms of Service, within 7 days from the cancellation of the Event.
- 3.20. In case an Event is cancelled, the Organizer bears the sole responsibility for the return of funds to the Ticket Buyer. In case of a change of the Event's date or venue, the Organizer also bears the sole responsibility for returning the funds to the Ticket Buyers if they request that.

Prevention of fraud

- 3.21. REJ Foundation has the right to deactivate an Event's website, Organizer's Account and to stop Ticket sales in case when the actions related to the Event:
- breach the provisions of the Terms of Service,
 - violate the applicable laws,
 - negatively affect the good name of REJ Foundation.
- 3.22. If investigation proceedings prove the occurrence of the above mentioned circumstances, REJ Foundation has the right to stop selling tickets to the Ticket Buyers and to deactivate the Event website and the Organizer's Account after a prior notice of such intent to the Organizer and indication of a 7-day period to explain the circumstances.
- 3.23. After an Event ends, in case of receiving information that the activities related to the Event may have been performed in violation of the applicable laws, it also has the right to withhold the payment to the benefit of the Organizer acting within his or her commercial or occupational activity, in relation to the sold Tickets by no more than 21 days from the end of the Event and to begin investigation to determine whether the circumstances and actions described in point 3.20 occurred.

Organizer's duties

- 3.24. The Organizer is obliged to immediately inform REJ Foundation about the unavailability or incorrect functioning of the ELT.EVENT website.
- 3.25. The Organizer is obliged to use the ELT.EVENTS website in compliance with the Polish law and without violation to any Third Party rights.
- 3.26. The Organizers shall indemnify and hold REJ Foundation and its employees harmless against all claims of Third Parties concerning an illegal use of the ELT.EVENTS website by the Organizers. The indemnification duty includes also the costs of legal assistance. The Organizers oblige to cooperate and to provide all information to REJ Foundation in case of Court proceedings regarding violation of laws and to participate in the proceedings on demand of REJ Foundation.

3.27. The Organizers are obliged to immediately inform REJ Foundation about each change of their name, company name, address, legal form and the details of their bank account in writing or to the e-mail address provided by REJ Foundation.

Entrusting personal data for processing

3.28. The Organizers are the administrators of the personal data provided by the Users, who registered or purchased Tickets for the Events the Organizers are organizing.

3.29. The Organizer entrusts the Users' personal data gathered through the Service's website (first name, last name, e-mail address) to REJ Foundation in the following scope:

- gathering data,
- safe data preservation,
- data storage,
- data transfer for the purposes resulting from the contract between REJ Foundation and the Organizer,
- making changes in the data on request of the people, whom the data regard, provided to the Organizer and advised to REJ Foundation by the Organizer,
- data removal on request of the Organizer in the scope of the data administered by the Organizer, except the data administered in the same scope simultaneously by REJ Foundation, where there is no obligation to remove such data.

Other terms

3.30. The Event Organizer authorizes REJ Foundation to publish the Organizer's name or trademark of the Event organized by the Organizer in the scope necessary to indicate the use of ELT.EVENTS by the Organizer. The authorization includes the ability to indicate the use of ELT.EVENTS by the Organizer on the ELT.EVENTS website, PR materials, press releases and other promotional and informational materials.

3.31. The Organizer grants REJ Foundation a free of charge, for an unlimited time and territory, right to publish on the website, Facebook, in applications and widgets belonging to REJ Foundation or Third Parties (including mobile applications and TV widgets): the Organizer's website layout, through which the Organizer provides his or her Services, including the Organizer's trademark and the REJ Foundation Organizer's contents published on such a website – to promote the ELT.EVENTS Service.

4. ELT.EVENTS Terms of Service for the Ticket Buyers or persons registering for Events

General terms

4.1. The acceptance of these Terms of Service is the condition, under which the Ticket Buyer or a User registering for an Event may use the ELT.EVENTS Service.

Entering a contract

4.2. By purchasing a Ticket for an Event, the Ticket Buyer or a User registering for an Event enters a contract between (i) the Organizer and the Ticket Buyer or (ii) the Organizer and a User registering for an Event.

- 4.3. REJ Foundation declared that it is not the Organizer of Events within ELT.EVENTS, unless it is explicitly expressed otherwise in the Event's Terms and conditions. REJ Foundation only provides the System to the Organizers and in the case described in point 3.3 it also acts as the Event Organizer's agent on his or her account, according to the Act of 23 April 1964 of the Civil Code (Journal of Laws of 1964, No 16, item 93, as amended).
- 4.4. The Ticket Buyer enters a contract for a Ticket purchase with the Organizer by clicking the proper box indicating the order for a Ticker purchase (e.g. 'Buy Ticket'). To buy a ticket, it is necessary to:
- fill in all required fields, marked with the symbol '*', in the order form,
 - accept the Terms of Service.
- 4.5. The Ticker Buyers are not entitled to withdraw from the contract concluded with the Organizer pursuant to art. 38 point 12 of the Act of 30 May 2014 on Consumer Rights (Journal of Laws of 2014, item 827), meaning that the right to withdraw from contract concluded at a distance is not granted to the consumer, among others, in regard to contracts for recreation, entertainment, sports or cultural events if the contract specifies the Service's date of period of time.

Payment methods

- 4.6. In case the Service described in point 3.3 is provided, there can be the following payment methods for the Tickets:
- Credit card payment – payment made through a supplier of electronic payment services,
 - Pay-Pal payment – payment made through a supplier of Pay-Pal electronic payment services,
 - Quick transfer – a 'quick transfer' payment service from any bank offering such a service, the payment is made through a supplier of electronic payment services,
 - Standard transfer – a traditional transfer to REJ Foundation's account (an off-line payment).
- 4.7. The due amount resulting from the Ticket order for an Event should be paid immediately after the order is made and the confirmation e-mail is received.
- 4.8. REJ Foundation is not responsible for the performance and safety of the payment service supplier's transactions or for the Ticket Buyer advising the credit card number on other websites, through which he or she makes payments.
- 4.9. Especially, the payments operator is responsible for the performance and safety of credit card transactions made on payments operator's websites, according to their Terms of Service.

Responsibility

- 4.10. The full responsibility for the Event lies solely on the side of the Organizer.
- 4.11. The information about the Events, number of available tickets, ticket prices and the payment forms are specified by the Organizer. REJ Foundation does not have any influence on the quality of such information.

- 4.12. The Ticket Buyer can find out the name, address and other data identifying the Organizer at the ELT.EVENTS website.
- 4.13. REJ Foundation is not responsible for the Organizer's obligations to the Ticket Buyers and Users registering for a free of charge Event.

Ticket prices

- 4.14. The cost of ordering a Ticket for an Event may exceed the cost indicated on the Ticket. The cost of ordering a Ticket depends on the Ticket base price specified by the Organizer, the value of the VAT tax and fees charged by REJ Foundation listed in the Price List. Depending on the agreements between REJ Foundation and the Organizer, the Ticket Buyer can bear the service costs of Ticket sales conducted by REJ Foundation (a fee for operating the ticket sales).
- 4.15. The total cost of a Ticket order, including all additional fees, are immediately required for payment after receiving an e-mail with a confirmation.
- 4.16. REJ Foundation sends the Ticket to the Buyer's e-mail address immediately after receiving the payment.

Returns

- 4.17. In case an Event is cancelled, the Organizer is solely responsible for the reimbursement of funds to the Ticket Buyer. In case the date or venue of the Event changes, shall the Buyer demand a reimbursement of funds for the Ticket, the Organizer is also solely responsible for returning the funds to the Ticket Buyer.
- 4.18. The reimbursement of funds for a Ticket, mentioned in point 4.17 does not release the Organizer from the Price List fees due to REJ Foundation.

5. Final provisions

Changes to the Terms of Services

- 5.1. REJ Foundation reserves the right to change the Terms of Service. The changes may concern mostly a launch of a new version of the Service provided through ELT.EVENTS. A change in the Appendix 1 does not constitute a change in the Terms of Service, however, it may not apply to the contracts concluded its introduction.
- 5.2. The changes come into force on the day indicated by REJ Foundation, which cannot be less than 7 days from the moment of publication of the changed Terms of Service at ELT.EVENTS. The Events started before the new Terms of Service come into force shall be conducted according to the current terms.
- 5.3. The User shall be informed about changes in the Terms of Service at the page <https://elt.events/regulamin>. If the User does not oppose the changed Terms of Service within the set date, the changed Terms are deemed to be accepted by the User. An opposition against the changed Terms of Service is understood as the termination of the contract concluded with REJ Foundation with the effect described in point 5.6 (and maintaining the 7-day notice period).

Contract Termination

- 5.4. The User can terminate the contract with REJ Foundation (concerning a specific Account) by filling in a form available at the proper web page, which includes a declaration of contract termination, confirming the entered data – name (login) and password. In case of the Organizers, it is not possible to delete an Account in the period between activating an Event and selling at least one Ticket, until the end of the Event and the settlement of all payments related to the Event. In case of other Users, it is not possible to delete an Account in the period from reporting a participation in an Event until the settlement of all payments related to it. Taking into account the conditions described in point 5.4, the contract is terminated after 30 days from the finalization of the settlement or from when the form containing a declaration of termination was filled. The termination of contract does not mean the User's personal data shall not be processed by the Organizers for marketing purposes or by REJ Foundation to send commercial information to the provided e-mail addresses.
- 5.5. Due to important reasons, especially when a User does not fulfil his or her contractual obligations to REJ Foundation, after receiving a prior demand, the contract may be terminated by REJ Foundation with the notice of termination and maintaining a 7-day notice period.
- 5.6. REJ Foundation has the right to termination the contract with the User with an immediate effect or to block an Account in case important provisions of the Terms of Service are breached.

Complaints

- 5.7. The User may file a complaint regarding the services provided by REJ Foundation.
- 5.8. The complaint can be filed in an electronic format through a contact form available at ELT.EVENTS or in writing at the address: Fundacja REJ, ul. Białobrzaska 15 lok. 21, 02-370 Warszawa. A complaint should contain at least the name under which the User acts at ELT.EVENTS (login) and a description of the complaint.
- 5.9. If the data or information provided in the complaint need to be completed, REJ Foundation ask the person who submitted the complaint to complete them in the indicated scope before the complaint is processed.
- 5.10. REJ Foundation processes a complaint within 30 days from receiving.
- 5.11. A reply to the complaint is sent only to the e-mail address advised in the complaint.

Warsaw

January 2018